Support Bulletin-SB-24-10014A
Date-4.24.2024
Title: QuickDraw 3000 Critical Software Update
Product Line: Spray Tender
Model: QuickDraw 3000
Level: Public
Author(s): Andy Boyle
Revision Letter: A

Overview: Software update includes fix for potential measurement accuracy error as well new feature enhancements.

New QuickDraw 3000 Controller Firmware Rev: 2.4.8 and Display Software Rev: 3.4.8 features include:

- Fixes bug that can result in dispensing the incorrect volume of a product. *All previous QuickDraw 3000 software versions, could potentially present this problem.*
- QuickDraw 3000 units manufactured between November 1st 2023 and April 9th 2024 utilizing a 1" KZ Valves with actuator part number 104-3614Y1 may display a "Product Valve 'X' Failed to Close" Alarm when the valve is physically closed. (For additional information reference Support Bulletin SB-24-10012)
- Improved Valve Diagnostics by Adding Valve descriptions to CAN BUS Failure Alarms
- Ability to save Individual Volume Recipes
- Partial Batch saving to allow a user to Resume a Batch that was Terminated before completion
    - Tapping the black icon (Image 1) turns icon green and adjusts the batch size to remaining amount
- Ability for customers to choose Polmac 3" Turbine meter in Carrier Meter selection. (Image 2)
- Additional feature enhancements

Links to Supporting Info:

- QuickDraw Software Updates
- QD3000 - Installing Software Updates
- SB-24-10012 QuickDraw 3000 Actuator Incorrectly Reporting Product Valve X Failed to Close 04.11.2024

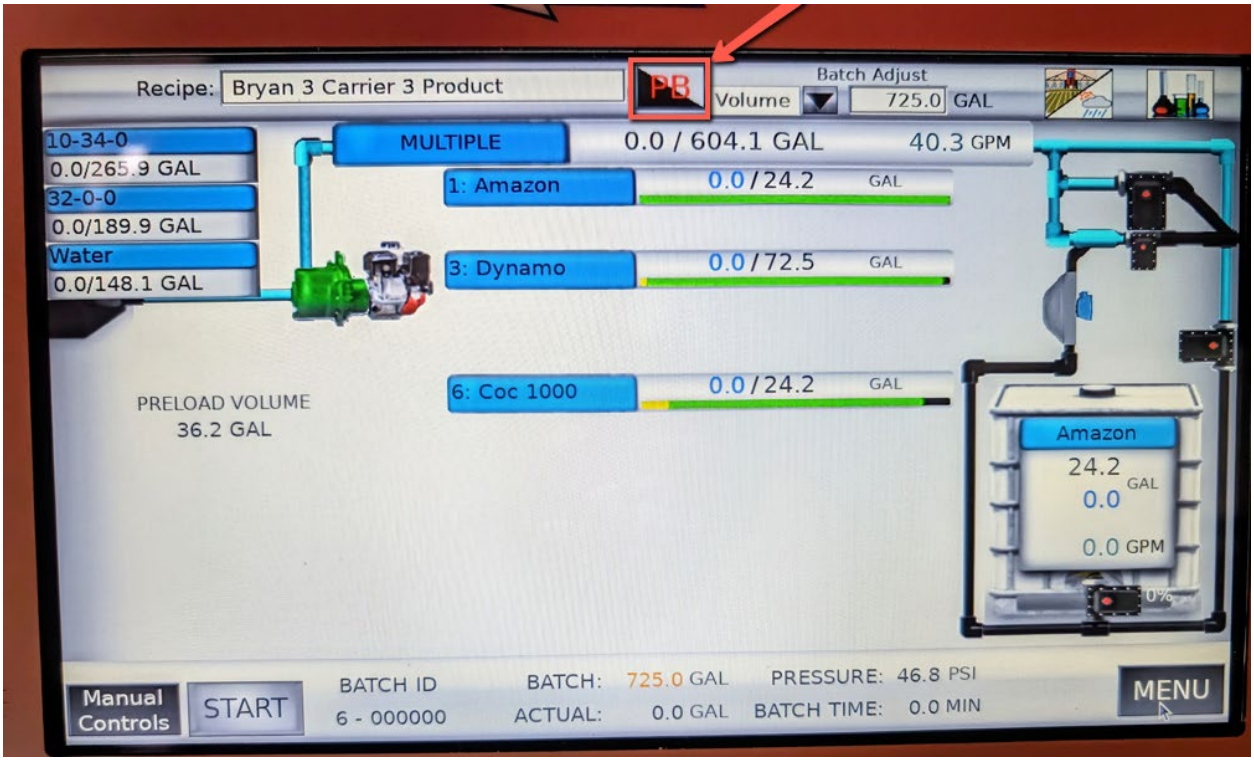

Image 1

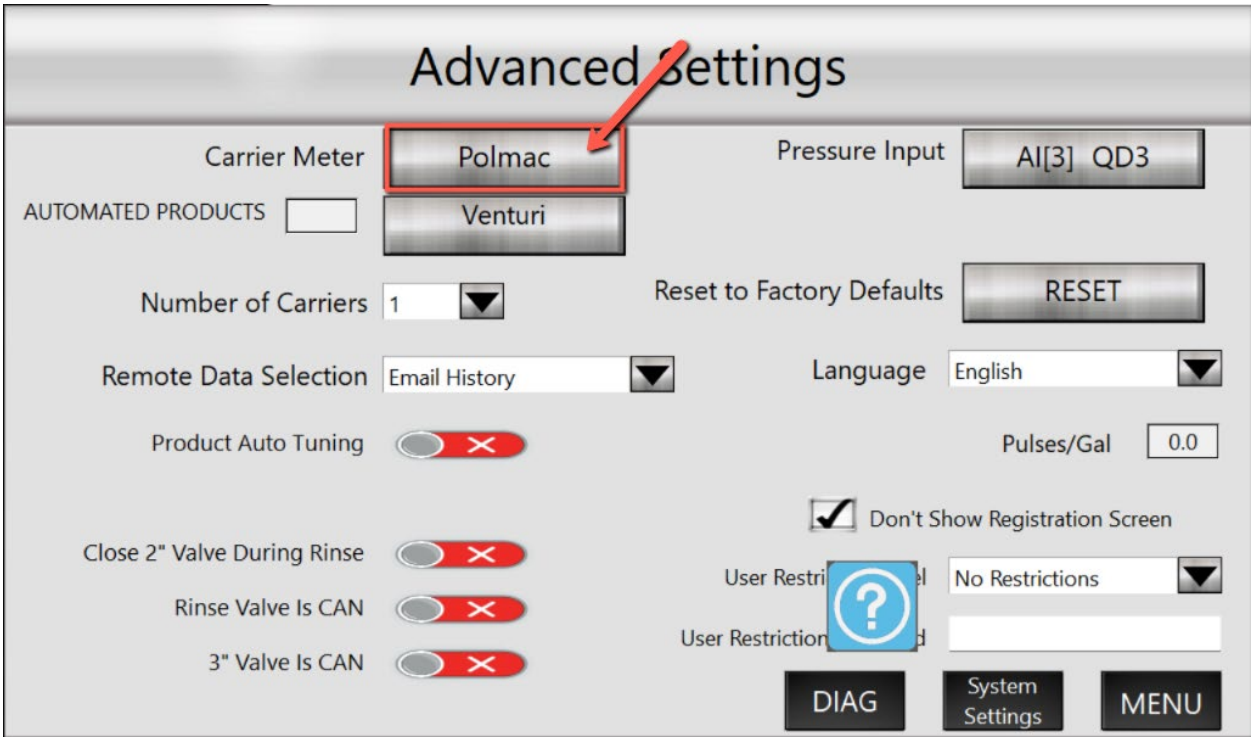

Image 2